



DOING BUSINESS WITH FIT

1. TRUCKING COMPANIES

Recognized Gate Hours: Our regular Gate Hours are:
Morning: 0800 to 1200 noon
Afternoon: 1:00 to 4:30 pm

From time to time, (typically on Fridays) **at our own discretion**, and depending on the container volume, we may decide to work through the lunch hour at our own cost in order to avoid traffic congestion.

Empty Containers: If you are picking up an empty container or delivering a full container load to our Terminal, first please make sure the booking is in our system. If you have any doubt, please call us at 1-800-267-1734 before sending your driver in order to avoid a dead run.

If you are returning an empty container for **ZIM LINES**, please contact the Steamship Line before returning that container to our Terminal. They may instruct you to take it to a different Terminal.

Full Container: If you are delivering a full container to our Terminal, please make sure that the booking corresponds to a vessel that is sailing within that week in order to avoid export demurrage charges as outlined in our Terminal Tariff.

The Vessel Schedule can be viewed on our Web Page http://www.fitpev.com/uploads/vessel_schedule.htm.

If the vessel has already sailed, please contact the Steamship Line before sending your driver in. The Steamship Line will give us instructions via e-mail at customerservice@fitpev.com to make sure the container is rolled over to a new vessel.

If you are picking up a full container, please make sure that all charges have been paid in advance and that the container is released by both U.S. Customs and the Steamship Line. If in doubt, please call us before sending your driver in. This will eliminate the possibility of having your driver waiting for the full release.

Please note that all Export Full container loads must pay a \$5.00 Security Fee and \$10.00 Scale fee.

If your company has set up an account with us, these charges will be billed to you on a monthly basis for payment upon receipt. Otherwise, charges must be paid at our customer service window at the time of delivery.

Please note that payment of other charges (demurrage, inspection fees, etc.) cannot be billed to you without prior written guarantee.

If you are interested in opening an Account with us, you must send us a one time \$500.00 non-interest bearing security deposit. This deposit will be returned to you should your company stop doing business with FIT and providing that you do not have any pending unpaid invoices. FIT reserves the right to increase your security deposit based on the volume of activity you normally have with us.

Hazardous Materials: If the full container has a hazardous commodity in it, please make sure the booking correctly indicates the hazardous classification and that the same matches the placard(s) placed on all four sides of the container. This verification should be done prior to the delivery of the container to us.

Failure to comply with the above may result in the rejection of such container at our gate or the need to remove/add placards with our labor and materials. (Removal of placards \$25.00 – Adding placards \$15.00 each).

Reefer containers: If you are picking up a refrigerated container without a clip-on generator (“gen-set”), please make sure that the Steamship Line has sent written authorization for FIT to release that container without a gen-set thus releasing FIT from any and all liabilities after the container has left our gate.

Please note that FIT cannot accept direct authorization from the customer as in this case we act as an Agent of the Steamship Line.

2. IMPORTERS / EXPORTERS / BROKERS

Please make sure that all charges are paid or guaranteed and cargo is released by Customs and the Line prior to sending in the trucker.

If you are sending your trucker with a full container to our Terminal, please make sure that the booking corresponds to a vessel that is sailing within that week in order to avoid export demurrage charges as outlined in our Terminal Tariff.

PAYMENT GUARANTEES ARE ACCEPTED AS FOLLOWS:

- \$ 5.00 to \$200.00 Fax check to (954) 524-3859 or e-mail to terminalcashier@fitpev.com sending us the original check via U.S. Mail the same day to the following [mailing](#) address:
P.O. Box 460970
Fort Lauderdale, FL 33346
or
Overnight via FEDEX/UPS/DHL.
Send us the original to the following [terminal](#) address:
3800 McIntosh Road
Fort Lauderdale, FL 33316
- \$200.00 and over (a) Hand delivered Cashier's check made up to Florida International Terminal
Or
(b) Wire transfer as follows:

Bank Name: Bank Atlantic
1300 S.E. 17th St. Causeway
Fort Lauderdale, FL 33316
Beneficiary: Florida International Terminal, LLC
Account Number: 0066768795
ABA: 267083763
Swift Code for Bank Atlantic: BKATUS3F

Florida International Terminal, LLC is committed to deliver the most efficient and economical services to all of its customers.

It is our goal to service trucks in and out of our gate in less than 45 minutes per move. (Trouble tickets excluded).

Communication is critical for us to serve you better, therefore we invite you to contact us at any time you need our Customer Service desk to guide you through or to answer any question you may have.

Thank you.

We appreciate your business

